



**AIR FORCE INNS**

USAF SERVICES

UNIVERSITY INN MAXWELL-GUNTER

**GUEST  
INFORMATION  
BOOK**

ON THE CAMPUS OF WORLD LEADERSHIP



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# Welcome Letter

To our guests,

Welcome to University Inn at Maxwell-Gunter Annex AFB! Whether your stay with us is for leisure or business, we recognize that you have many other hotel options to choose from, and we're delighted that you've chosen us.

Please don't hesitate to give us a call if there is anything we can do to make your stay more enjoyable, simply dial "0" from your room phone to reach the Front Desk or our Guest Service Manager.

We hope your stay is extremely enjoyable.

Sincerely,  
Wilma C. Hall  
General Manager  
University Inn Lodging

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## **MISSION**

Ensuring our guests are provided clean, safe, comfortable accommodations and world class customer service.

## **VISION**

We will empower our people, who are the foundation of our business, to provide exceptional customer service and exceed guests' expectations.

## **THE AIR FORCE INNS PROMISE**

Our goal is to provide you with a clean, comfortable room to guarantee a good night's rest and a pleasant stay. If any part of your stay with us is not satisfactory, please provide the Lodging Manager or the front desk staff an opportunity to make it right.

As our welcomed guest, we have provided you with a few complimentary items to get you through your stay. Feel free to ask any lodging team member if you need items replenished. If you forgot to pack any other toiletry items, please come see us at the front desk. We should have what you need available for purchase.

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# LODGING INFORMATION

## Lodging Responsibility

Provide quality lodging facilities and service to authorized personnel facilitating mission readiness and quality of life, while keeping official travel costs to a minimum. Promptly and professionally solve or address issues or problems as they surface.

## Occupant Responsibility

### PLEASE DO

- Notify Guest Response by dialing “0” from your room telephone to report damage or problems in your room. Any damage beyond wear and tear will be your responsibility.
- Clean up after yourself when using common areas of the building, i.e., laundry rooms, BBQ grills, patios, and dayrooms. Please dispose of all food and trash in appropriate trash receptacle.
- Leave kitchenette areas clean and orderly.
- Keep noise to a minimum and remember to respect your neighbors during quiet hours, (2200-0700 daily).
- Housekeeping is not required to wash cooking utensils, glassware, dishes, silverware etc.
- Report the presence of rodents and insects immediately.
- Comply with fire, health, and safety regulations.
- Be responsible for the conduct of your guests and/or family.
- Please turn off all lights, electronics, and stoves while away from the room.

### PLEASE DO NOT

- Smoking and vaping is strictly prohibited in any lodging facility on Maxwell-Gunter. A \$75.00 “DEEP CLEANING” FEE WILL BE POSTED TO YOUR FOLIO, FOR SMOKING IN ANY LODGING FACILITY.
- Move/remove furniture, equipment, or linens from the room.
- Tape, thumb tack, staple or nail anything to the walls, doors, cabinets or furnishings in the rooms, hallways, dayrooms, or kitchens.
- Attempt repairs of equipment or facilities. (You could be held liable for damages).
- Leave the room unlocked except during an evacuation for fire etc.
- Drive or park vehicles on grass or walking/jogging paths.
- Keep bicycles, auto parts, etc., in your room.
- Keep weapons or ammunition in quarters. For storage, call Security Forces at Maxwell 953-7222. You must advise Security Forces immediately.
- Though we love animals, pets are only authorized in Pet Friendly “TLF” facilities. If pets are found in other government quarters, owner/occupant will be charged a minimum of \$75.00 “deep cleaning” fee posted to your account immediately. The owner/occupant is also financially liable for any damages caused by pets.

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## Fire and Safety

- Cooking is permitted only in those quarters that have kitchens or kitchenettes. Do not leave cooking equipment unattended. Use of portable cooking appliances is not permitted and will be referred to the Base Fire Department for action (i.e. hot plates, small gas grills, crock pots, rice cookers, or grills of any kind).
- Charcoal grills are not to be placed within 15 feet of the building and are not authorized under covered areas, porches or pavilions.
- Tampering with fire extinguishers, alarms, or detectors are prohibited.
- The use of candles are prohibited in lodging facilities. Candles found in rooms will be removed and disposed of by the housekeeping staff.
- All rooms are furnished with an automatic coffee maker, and you will be furnished coffee, cream, and sugar daily. Please ensure coffee makers are unplugged when not in use. Turning the coffee maker on without water will cause it to burn out. Please do not put anything but water in the dispenser as any other type of liquid will damage the unit, and you may have to pay for its replacement. If your coffee maker is inoperative, please tell your housekeeper or report it to the front desk.
- Personal electrical appliances (i.e. curling irons, heat pads,) will be unplugged when not in use.
- The use of electrical plug-in air freshener is not authorized.
- All electrical appliances (i.e. televisions, radios, and computers) will be turned off when not in use or when you leave the room.
- The storing of flammable liquids is strictly prohibited.
- Overloading electrical circuits by the use of multi-plug extension cords is not authorized.

- Do not store items on top of lamp shades or in HVAC closets. Do not hang anything on the sprinkler heads.
- Without the written permission of the base engineers, uses of space heaters are not authorized.
- All building attic entrances and areas are off limits to everyone except the base fire department and maintenance support crews.

## Energy Conservation

- Turn off all lights, the television, the radio, and your computer every time you leave your room or when you're not using them.
- Turn the temperature gauge dial in the refrigerator to one digit lower.
- Turn the water "ON" and "OFF" when shaving instead of leaving the water running. The same when you're brushing your teeth.
- Take an 8 minute shower instead of 10 minutes.
- If you have temperature control in your room, set it at a comfortable 68-78 degrees.
- Reuse your towel.
- Report faucet leaks immediately.

## Energy Conservation Tips

- Turn off lights when not in use.
- Turn heat/air down when you leave quarters.
- Report leaking faucets and broken windows immediately.
- Turn off radio, TV, and unplug coffee pot when not in use.
- Keep exterior doors closed at all times.
- When air conditioning or heat is on, keep windows closed at all times.
- Energy conservation is important to us. You can help by observing these tips.

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## Alcohol Consumption/Gatherings/Parties

Consumption of alcohol must not cause the person to act in such a way as to disturb the rest and privacy of the other guests. Litter and/or residue left from the consumption of alcohol in the inside/outside area will be cleaned up by the person(s)/group that caused it. Gatherings or parties of considerable size must be approved by the Lodging Manager and will be supervised by a responsible person. Abuse of alcohol that leads to damage of lodging property or the property of another guest will be dealt with accordingly.

## Assignment Policy

All assignments to lodging facilities are made in accordance with governing regulations. Every effort is made to house personnel according to shift and grade. However, this is not always possible.

## Chapel Schedules (Maxwell)

Chapel programs and times vary greatly. For information on a particular service, please call 953-2109 during duty hours. Emergency duty chaplain service is available by contacting the Maxwell Command Post at 953-7474.

- Chapel 1: Bldg. 3
- Chapel 2: Bldg. 155
- Chapel Annex: Bldg. 18

## Check Cashing

Checks are accepted only for the amount of room charges. For your convenience, checks may be cashed at the Maxwell Event Center, BX/Express, Credit Union, or one of the banks located either on the base or the surrounding community. Check cashing privileges are subject to AAFES check cashing policy.

## Check-In & Check-Out Times

Air Force established check-out is 1100 hours. If you require a late checkout, approval in advance must be obtained. Our keyless entry system automatically cancels your key at 1100 hours on the scheduled checkout date.

Check-in: daily, 1400  
Check-out: daily, 1100

## Classified Document Storage

Lodging is not authorized to store classified documents. Please contact the Maxwell Command Post at Maxwell 953-7474 for storage of classified documents.

## Coffee & Tea

There is complimentary coffee and tea in the University Inn lobby.

## Conference Rooms Maxwell

There are several conference rooms available for use on Maxwell. Buildings 1408, ( 3rd, 4th & 5th floor) and 1409, (2nd, 3rd, 4th & 5th floor) for guest use. If you require the use of a conference room outside of lodging, please check with your assigned squadron or organization.

Note: Common area conference rooms are on a first come, first served basis.

## Customer Concern Hotline

If you're experiencing problems during your stay and the problem is not being resolved to your satisfaction, please call the Customer Concern Hotline (334-953-2055) and a Lodging Manager will assist you.

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## Appearance & Dress Code

Standards of dress and appearance while in uniform will be in accordance with regulation. The following are prohibited in public facilities:

- Bikini tops, except at pools
- Short shorts which expose the buttocks
- Items of clothing that resembles undergarments, excluding white t-shirts
- Clothing with obscene, profane, or lewd words or artwork
- Bare feet
- Bare chest, except for males participating in sports

## Express Checkout

This service is offered to all guests. Please call the Front Desk, by dialing "0", for your total charges. Receipts will be emailed.

## Guest Services

Fax, Scan, Copy, Print, and Wireless Internet Services

- Maxwell: Building 682
- Gunter: Building 1017

## Housekeeping Responsibilities

It is our goal to provide our occupants the best housekeeping service possible, alongside your cooperation. Please ensure that all personal items such as clothing, shoes, dishes, food items etc. are stored in the closets or drawers provided. Our housekeeping staff is not authorized to move personal belongings and may not be efficiently cleaning your room if they are not properly stored. Please do not move furniture, television, refrigerator, etc. This prevents the housekeeping staff from efficiently and safely cleaning your room. When a "Do Not Disturb" sign is on the door and not removed for three consecutive

days, you will receive service the following day. The "Do Not Disturb (DND)" sign should only be displayed when occupant is in the room and wishes not to be disturbed. Linen is changed once a week and upon check-outs.

### Services provided daily for guest (7 days or less)

- waste baskets cleaned and emptied
- coffee/tea/amenities/restocked
- vacuum carpet & mop floors as needed
- bed made
- toilets cleaned daily; bathtub/shower clean inside/out
- bathroom vanities, sinks, and mirrors cleaned
- replace towels when left on the floor/tub
- If sundries are in room, sundries are restocked

### Services provided weekly for extended stay guest (every 7 days)

- All items listed under daily service will be completed
- linen will be changed weekly
- light dusting
- polish furniture
- Shower curtain replaced

## Housekeeping Hours of Operation:

- Weekdays 0800-1600
- Weekends & Holidays 0900-1500

If any of the above housekeeping services are not provided, please call the Manager at 953-4780 (Maxwell) or 416-2501 (Gunter).

## Linen & Towels:

Linen and towels are provided for your in room use. Abuse, lost or damaged linens will be charged to your account.

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## Liquor & Beverages:

When not stocked in a guestroom, some beverages are available in vending machines located in your area. Sundry items may be purchased at the front desk 24 hours a day.

## Lost & Found:

Lodging cannot be held responsible for items left in the room. If you have departed the local area and discovered you left something behind, please call 953-2055 (Maxwell) or 416-2501 (Gunter).

## Lost Keys

Should you lose your key, please go to the front desk immediately to obtain a new key. If you extend your stay, please stop by the front desk to have your key card extended.

## Maintenance

Lodging and the base civil engineering contractor strive to maintain high standards of maintenance in all of our quarters. Should your TV, clock radio, coffee maker, etc. malfunction or you have an emergency maintenance problem, please contact the lodging front desk by dialing "0" from your room phone.

## Parking

Each of our facilities have a parking area for your use. Vehicle maintenance, changing oil, washing cars, etc., are not permitted. Large or oversize vehicles may not be parked in spaces marked for normal size vehicles. Motorcycles must be parked in designated spaces. Boats and motorcycle trailers, etc. are permitted in parking areas only on the day of arrival. Equipment Rental (953-6144) has a boat/RV/trailer storage area that is available to PCS and TDY personnel.

## Mail & Packages:

You can have UPS, DHL, and FedEx packages mailed to the lodging front desk at the following address:

MAXWELL  
Your Grade, Name  
450 N. LeMay Plaza  
Maxwell AFB AL 36112

GUNTER  
Your Grade, Name  
545 South Morris Ave.  
Gunter Annex, AL 36114

If you receive a package at the front desk, a message will be left on your room phone and the package will be held at the front desk for pickup. Please bring your ID. Lodging cannot forward packages once a guest has checked out. Please ensure your package arrives only during the dates you stay with us.

## Payments & Fees

Lodging rates are:

- \$99.00 for VQs
- \$107.00 for Distinguished VQs
- \$107.00 for large Distinguished VQs
- \$107.00 for TLFs (\$10.00 per day pet fee)

Payments are accepted 24 hours a day, 7 days a week, and University Inn accepts Cash, Personal Checks, Traveler's Checks, Money Orders, Visa, American Express, and Master Card. Official duty travelers (TDY or PCS) are required to use the Government Travel Card to pay for lodging room fees. This mandatory policy applies to military and civilian personnel.

NOTE: Long term guests (staying over 30 days) will authorize lodging to charge their credit card at 15 day intervals to verify and pay their lodging bill. Cash/check paying guests will pay in advance for the next 15 days or remaining days of occupancy.

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## Pest Control

The prevention of pests, primarily the roach, is an ongoing problem. These creatures, along with squirrels, harmless lizards, and numerous flying insects love the climatic conditions in this area. If you see any of these unregistered guests, it is not because we don't have an entomology program; it's because no chemical has yet been developed that can wipe out these creatures 100% without a human risk factor in terms of environmental health. If you see more than your share call the front desk by dialing "0" from your room phone for special attention. You can help by discarding waste food items and keeping usable items in the refrigerator. Do not leave open food containers, uneaten food, dirty dishes, and utensils out. These will attract unwanted roommates.

## Pecuniary Liability

While you are a guest in our quarters, US Government supplies, equipment, and fixed assets under your control are your responsibility. If through neglect or abuse an item is damaged or destroyed, you will be required to pay for the cost of repair, replacement, or cleaning of that item. If you see anyone abusing or misappropriating government property, contact the front desk by dialing "0" from your room phone or dial 953-1690 for Maxwell and 416-2501 for Gunter. The Security Forces Crime Stop number is 953-7222.

## Personal Liability & Property

Personal property should be secured or taken with you when you leave your room. Housekeepers are instructed not to pick up or move a guest's personal property at any time. Leaving items lying about the room will result in your room not being cleaned thoroughly. For example, if you leave clothing or books on an unmade bed—it will remain so. This is to protect

your rights and the liability of those who clean your room.

## Personalization of Quarters

Occupants may not decorate/personalize their quarters. The furniture in the room has been arranged in the best possible manner. Please do not rearrange it, since this could cause damage or be a safety hazard. Walls may not be painted, marked, or scarred. Tape should not be used on walls, doors or furniture. Pornographic, inflammatory, offensive, or prejudicial materials will not be displayed in quarters.

## Quarters Evaluation

We have placed a customer comment form in the room and at the front desk so you can tell us the type of service you received and make suggestions on any weaknesses you think we have. Tell us up front about any problem you have or deficiency you see, so it can be fixed while you are still with us. Please keep in mind there are certain areas over which we have no control. If you have problems with transportation, dining halls, security forces, base exchange, commissary, or the hospital, contact their Customer Service Representative for assistance, or seek advice from our front desk personnel.

## Reception Desk

Our reception desk is open 24 hours a day. Please contact a staff member, or dial "0" from your room phone if you need assistance or information.

## Refunds

Lodging will accept advance payment for room charges, upon check-in. If for some reason you check-out early and have a refund due, the following

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procedures will be taken: Payments made by credit cards, will be credited back to your credit card. If the original payment was made by personal check, cash refunds are not made if the check has not cleared. There may be cases when the change fund is insufficient for cash refunds. In these instances, we will mail a money order to the address you provide or a refund can be placed on a Visa, American Express, or MasterCard.

## Reservations

Reservations for both Maxwell and Gunter are made through the Central Reservations office located on Maxwell. Should you require reservation during your stay, please contact our Central Reservation Office at 953-3931 or 953-2804, Mon-Fri 0700-1700. After duty hours please contact the front desk staff for reservation services. Maxwell 953-1690 or Gunter 416-2501.

## Security

Please keep your door locked at all times to prevent unwanted intruders from entering your quarters. Items of value should be secured in the SAFE PROVIDED or taken with you when you leave your room. Your extra effort will ease your mind. DO NOT leave money or jewelry unattended at any time.

## Special Services & Guest Business Center

For your convenience University Inn has established a Guest Business Center, located in the lodging reception center (bldg. 682) at Maxwell and in the lobby (bldg. 1017) at Gunter. The business center is equipped with computers, high speed internet access, printer, scanner, copier, and workspace. Please see a Guest Service Representative at the front desk for fax information.

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# TELEPHONE INFORMATION

## Messages:

All rooms are equipped with telephones that have message lights. To retrieve and/or delete messages from your room dial 6000 and follow the voice prompts (Default Password: Room Number).

Telephones are located in each guestroom. For additional information, please consult the telephone calling procedures that are located in this guest book or near your telephone. Please report phone problems to the front desk.

## Phone:

- Room-to-Room: 4 digit room extension
- Front Desk: Dial 0
- On Base Calls (Maxwell): 99 + 953-XXXX
- On Base Calls (Gunter Annex): 97 + 416-XXXX
- DSN: 97 + 94 + DSN Number
- Toll Free: 99 + 1 + 8XX + XXX-XXXX (No Charge)
- Local Calls (Off Base): 99 + XXX-XXXX (No Charge)
- Long Distance (US): 99 + 1 + Area Code + XXX-XXXX (Charge to Guest: \$0.10 per minute)
- International: 99 + 011 + Country Code + Number (Charge to Guest)
- To Receive Calls from off base:
  - Commercial: Press # from the main auto attendant and dial room number
  - For Maxwell incoming: 334-953-1690 + # + Room Extension + #
  - For Gunter incoming: 334-416-2501 + # + Room Extension + #
- FOR EMERGENCY: DIAL 911

## Retrieve Messages:

To retrieve and/or delete messages from your room dial 6000 and follow the voice prompts (Default Password: Room Number). (Note: if you have a Cisco Phone you may have to press the message button). Please DO NOT unplug the phone cable.

## Wakeup Service:

The front desk does not have automated wakeup call capability. However, wakeup call service is available from any room telephone by following the instructions:

- To Set a Wakeup Call: Dial 73050, Press 1. Follow the prompts to set a wakeup call.
- To Cancel a Wakeup Call: Dial 73050, press 2 to cancel the wakeup call.

## High-Speed Internet Access:

University Inn's internet service is wireless. If you experience problems connecting to the internet, please call 1-866-HELP-KIT (866-435-7548) for further support.

Note: Calls to the help desk must be made from the room by the guest. The Guest Service Representative cannot make calls for internet service issues.

Note: For questions or comments about this service, please contact Mid-Atlantic Broadband Hospitality Service (410-727-8250).

# FACILITIES

<b>Emergency Facilities</b>	<b>Location</b>	<b>Phone</b>	<b>Hours</b>
42nd Medical Group	300 S. Twining Street Maxwell AFB, AL 36112	334-953-3368	7:00 A - 4:30 P
AFC PriMed	2570 Berry Hill Rd Montgomery, AL 36117	334-323-1330	M-F   8:00 A - 7:00 P Sa-Su   8:00 A - 4:00 P
AFC PriMed	1965 Cobbs Ford Rd Prattville, AL 36066	334-361-7054	8:00 A - 8:00 P
Baptist Health Partners	1595 E. Main St Prattville, AL 36066	334-747-2273	M-Th   7:00 A - 4:00 P F   7:00 A - 1:00 P
Baptist Medical Center East	400 Taylor Rd Montgomery, AL 36117	334-277-8330	Open 24 hours
Baptist Medical Center South	2105 E. South Blvd Montgomery, AL 36116	334-288-2100	Open 24 hours
Crossbridge Behavioral Health	4385 Narrow Lane Rd Montgomery, AL 36116	334-286-3116	Open 24 hours
Vaughn Family Care	9540 Wynlakes Place Montgomery, AL 36117	334-395-9933	8:00 A -8:00 P
East Montgomery Primary Medicine	470 Taylor Rd Montgomery AL 36117	334-747-2273	8:00 A - 5:00 P
Fire Department	834 Turner Blvd, Gunter-Annex	334-953-7449	Open 24 hours
Fire Department	Maxwell Blvd	334-953-7449	Open 24 hour
Jackson Hospital	1725 Pine St, Montgomery, AL 36106	334-293-8000	Open 24 hours
Security Forces	Maxwell-Gunter	334-953-7222	Open 24 hours
The Jackson Clinic	701 McQueen Smith Rd S. Prattville, AL 36066	334-351-2040	8:00 A - 5:00 P
VA Medical Center	215 Perry Hill Rd Montgomery, AL 36109	334-272-4670	7:00 A - 4:00 P
Central Alabama Montgomery VA Clinic	8105 Veterans Way Montgomery, AL 36117	1-800-214-8387	M-F   7:00 A - 6:00 P

## Maxwell Facilities

Bldg. #	Laundry Room	Vending Machine	Ice Machine	Day/Conference Room
42	In quarters	None	Use bldg. 49	None
43	In quarters	None	Use bldg. 49	None
46	Use bldg. 49	None	Use bldg. 49	None
47	Use bldg. 49	None	Use bldg. 49	None
48	Use bldg. 49	None	Use bldg. 49	None
49	1st floor	1st floor	1st floor laundry room	None
117	Use bldg. 119	Ground floor	Use bldg. 119	None
119	Use bldg. 119	Ground floor	1st floor	None
121	Use bldg. 119	Ground floor	Use bldg. 119	None
679	1st floor	1st floor	3rd floor	None
680	5th floor	5th floor	All floors	None
681	1st floor	1st floor	3rd & 5th floors	None
1408	1st floor	2nd floor	2nd, 3rd, 4th & 5th floors	3rd, 4th, & 5th floor
1409	1st floor	2nd floor	All floors	3rd, 4th, & 5th floor

## Gunter Facilities

Bldg. #	Laundry Room	Vending Machine	Ice Machine	Day/Conference Room
872	1st floor	None	Center breezeway	None
873	Use bldg. 872 & 874	None	Use bldg. 872	None
874	1st floor	None	Use bldg. 872	None
1017	1st floor	1st floor laundry room	1st, 3rd, & 4th floors	None

NOTE: Washers and dryers are provided free of charge. They are located in your building or in one of the adjacent buildings.

Detergent can be purchased in the laundry room vending machines or the front desk. An ice tray is

available for your convenience in your freezer and ice and vending machines are located in your building laundry and/or designated hallway/breezeway areas. The Express Service Stations sell ice for your picnic or party needs.

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## Base Fitness Centers:

Location	Bldg. #	Phone
Maxwell Fitness Center	bldg. 841	953-5953 or 5954
Gunter Fitness Center	bldg. 800	416-1250

## University Inn Fitness Rooms:

Location	Bldg. #
Maxwell	bldg. 119, located on the 2nd Floor
Gunter	bldg. 872, located on the 1st Floor - center breezeway

## Pet Kennel Information

Clinic Name	Address	Phone
Animal Clinic PC	3505 McGhee Rd., Montgomery	281-6100
Animal Care Center	965 S. Memorial Dr., Prattville	365-3830
Bell Rd. Animal Medical Center	2585 Bell Rd., Montgomery	279-9100
Carmichael Rd. Veterinary Clinic	4232 Carmichael Rd., Montgomery	277-1500
Pet Care Center	3041 Eastern Blvd., Montgomery	281-4011
Carriage Hills Animal Hospital & Pet Resort	3200 Eastern Blvd., Montgomery	277-2867
The Ark Millbrook	3080 AL Hwy 14, Millbrook	285-5557

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# LIFE AT THE MAX

Maxwell and Gunter offer a wide variety of dining and recreation facilities designed to serve Airmen, families, and the entire base community. From casual bites to full-service meals, fitness centers to outdoor adventures, there's something for everyone to enjoy. For current hours, menus, locations, and contact details, visit [LifeAtTheMax.us](http://LifeAtTheMax.us) or scan the QR code for quick access to everything you need.



# EXPERIENCE MONTGOMERY

A Division of the Montgomery Chamber

[experiencemontgomery.org](http://experiencemontgomery.org)

We're more than world-changing history in Montgomery. Not only can you stand in the footsteps of heroes like Rosa Parks and Dr. King, but you can also taste the heart and soul of the south, find outdoor adventure on our riverfront and trails, and experience world-class arts and culture. Discover the perfect blend of a charming southern town and a vibrant new south city in Montgomery.



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# TV & RADIO

## TV GUIDE

Use TV Channel Line-up in guest room next to TV.  
Any questions or concerns please dial 0 for Front Desk

Call Sign	Frequency	Nickname	Format
WBLF	89.1	Faith Radio	Faith
WLWI	92.3	I-92 Country	Country
WACV	93.1	The Voice of Montgomery	News/Talk
WXFX	95.1	The Fox	Rock Station
WQKS	96.1	Kiss FM	Adult Contemporary
WWMG	97.1	Magic 97.1	Urban Adult Contemporary
WHWZ	97.9	Jamz	Urban Adult Contemporary
WBAM	98.9	Bama Country	Country
WHHY	101.9	Y102	Contemporary Hits
WMXS	103.3	Mix 103	Variety/Adult Contemporary
WQKS	103.9	The Possum	Classic Country
WHLW	104.3	Hallelujah	Gospel Hits
WGMP	104.9	The Gump	Alternative Rock
WZHT	105.7	Hot 105	Hip Hop/R and B

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# TRANSPORTATION

## Base Transportation

For transportation schedules or shuttles contact Vehicle Operations, located on Maxwell, at 334-953-5038. Vehicle Operations is open Monday-Friday from 5:00am to 9:00pm and from 7:00am to 7:00pm on weekends and holidays. Commercial Transportation changes often on base; however, you may refer to the internet for commercial taxi service.

## Vehicle Maintenance & Repair

Major repairs and minor maintenance such as oil changes are not authorized in the parking lots. Guests are encouraged to use the Auto Hobby Shop in bldg. 1067 on Maxwell. Engine oils, coolants, car grease, and other similar products are considered hazardous wastes and must be disposed of properly. They should not be poured into the plumbing, dumpsters, or drainage system, or on the ground, parking lot, or streets. Direct questions about proper disposal or recycling used oil to Environmental Compliance (953-5260).

## Directions to Maxwell AFB (General)

Maxwell is located in the Northwest corner of Montgomery. Exits from Interstate 85 and 65 leading to the base are marked.

- **Driving to Montgomery from the East:**  
Take I-85 South, exit 171 for Day Street for the Maxwell Blvd gate. The main gate is approximately 3-5 miles on the left.
- **Driving to Montgomery from the North:**  
Take I-65 South into Montgomery, exit 172 for Clay St/Herron Street for Maxwell Blvd gate. The main gate is approximately 1-2 miles on the right.

- **Driving from the South:** Take I-65 North, exit 172 for Herron Street. Turn left at 3rd light onto Maxwell Boulevard. The gate is approximately two miles on the right.

## Directions from Gunter to Maxwell

- Maxwell Boulevard is approximately 9.7 miles from the main gate
- Turn LEFT onto Congressman W. L. Dickinson Dr.
- Turn RIGHT onto Emory Folmar Blvd.
- Turn LEFT onto AL-152 W/Northern Blvd to Dickerson St.
- Use the lane to merge onto I-65 S via the ramp to Montgomery/Mobile
- Use the 2nd from right lane to take exit 172 for Clay Street
- Continue onto Dickerson St.
- Turn LEFT onto Herron St.
- Turn LEFT toward N. Holt St.
- Use the 2 left lanes to turn LEFT onto Maxwell Blvd.
- Turn RIGHT onto Maxwell Blvd. E.

## Directions to Gunter (General)

The Gunter Annex is located in the Northeast corner of the city.

- **Driving I-65 South or North:** Take the Northern Boulevard exit and take the Gunter exit off the Northern Boulevard onto Congressman Dickinson Hwy and Gunter Annex is on the left.

# Maxwell & Gunter Base Taxi Service

## Permanent party (Military & Gov Civilians)

- Authorized transportation to/from:
  - + Air Force scheduled appointments on- or off-base, (e.g., MPF appointments, Medical appointments, dental appointments, commander's calls, urinalysis testing)
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  -

## TDY members (Military & Gov Civilians)

- Authorized transportation to/from:
  - Air Force scheduled appointments on- or off-base, (e.g., MPF appointments, Medical appointments, dental appointments, commander's calls, urinalysis testing)
  - Authorized transportation between lodgings and duty stations (billeting, or off base hotel if lodging on-base was not available)
  - Authorized transportation between local eating establishments and duty stations (e.g. DFAC, commissary, BX food court, etc)

## Operating hours:

Mon-Fri – 0500-2100

Sat-Sun & Holidays – 0700 - 1900

Eligible members, call 42 LRS Dispatch (953-5708 or 953-5038) & request "taxi service" during operating hours, for the official transportation-only



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# HISTORY

## Maxwell Air Force Base and Gunter Annex *(excerpt)*

Since its founding in 1918, Maxwell Air Force Base has evolved into one of the most unique military bases in the United States. It served as an Army Air Service repair depot in World War I, an aerial operations field in the 1920s, and home of the renowned Air Corps Tactical School (ACTS) for senior officer education and air-power doctrine and tactics in the 1930s. During World War II, Maxwell was the home of Headquarters Southeast Air Corps Training Center (SEATC), which was responsible for all U.S. Army Air Forces (AAF) operational training in the eastern United States. After World War II, Maxwell became the home of Air University (AU), the U.S. Air Force's educational center for non-commissioned and commissioned officer personnel, resuming and expanding the old ACTS mission. Today Maxwell continues as the home of Air University, the intellectual and leadership center of the United States Air Force (USAF).

As World War I loomed, the War Department decided to establish an engine and repair depot in Montgomery, Montgomery County, at the former site of the Wright Brothers' civilian flying school. Designated as Engine and Repair Depot No. 3, the facility was located just northwest of the city and serviced several southeastern army flight schools during the war. Unlike many of the post-war installations, the depot survived closure largely as a result of efforts by Alabama congressman Lister Hill. In 1922, the War Department changed the field's mission to that of an operations base and assigned it the Twenty-second Observation Squadron. On November 8, the base was renamed Maxwell Field in honor of Lt. William C. Maxwell, an Escambia County native killed in an aircraft accident in the Philippines. The Twenty-second Squadron's primary duty was that of reconnaissance support of Army ground units. In 1929, the squadron commander, Maj. Walter Weaver, responded to a call from Alabama governor Bibb Graves for aid after massive flooding in south Alabama and organized his planes and personnel to deliver food, clothing, and medical supplies to people isolated in the flood areas. The air drop was one of the first of its kind in aviation history.

Weaver also strengthened the base's ties with Montgomery civic leaders. In 1931, Congressman Hill succeeded in having the Air Corps Tactical School moved from Virginia to Maxwell Field. This school was the Army's advanced professional education institution for air officers and also served as an air-power think tank. The majority of the Army's most senior air officers in World War II would be graduates of the school. ACTS instructors developed a strategic concept of precision bombardment from long-range bombers flying at high altitudes in daylight that dominated Army air tactics during that war. Bomber advocates on the ACTS faculty also believed that long-range bombers, suitably armed, would not require pursuit planes to escort them. To the contrary, faculty pursuit-plane advocates, led by Maj. Claire Chennault, challenged this concept, contending that too many bombers would be lost without pursuit escort. The ACTS bomber champions carried the day, however.

After the outbreak of World War II in 1939, ACTS was phased out, and Maxwell became headquarters for all AAF operational training in the eastern United States. In 1940, Brig. Gen. Walter Weaver, SEACTC commanding officer, persuaded city leaders to lease the city's municipal airport to the Army so that Maxwell could become a second-phase (basic) flight-training field for aviation cadets. The new training facility was named Gunter Field after the recently deceased Montgomery mayor William A. Gunter. By 1941, the facility was also training allied pilots from France, Great Britain, and several other countries.

In 1941, Maxwell's General Weaver was ordered to organize an aviation cadet unit at Tuskegee to train America's first black military pilots in the history of the U.S. armed forces. Later known as the Tuskegee Airmen, this first all-black tactical air squadron, the Ninety-ninth, served in North Africa in 1943, flying in support of the Allied drive across the Mediterranean toward Italy. On July 2, Ninety-ninth Squadron planes escorted AAF bombers on a mission in Sicily to bomb enemy targets, but two planes were shot

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down, the first two U.S. black military pilots killed in combat. One of the two was Lt. Sherman White Jr. from Montgomery. The Tuskegee Airmen proved that African Americans were equally skilled at flying and fighting and helped pave the way for the post-war integration of the U. S. armed forces.

On September 3, 1946, Air University was formally dedicated at Maxwell. One of the speakers was Alabama senator Lister Hill, known as the “Godfather” of Maxwell for working to keep the base open and helping to bring both ACTS and AU to Maxwell. Senior colonels composed the student body of the Air War College (AWC), AU’s crown jewel. Next in importance was the Air Command and Staff College (ACSC), whose students were majors and lieutenant colonels. Finally, the Squadron Officers School (SOS), the first in this three-tier PME system, was attended by captains. AWC’s mission was to prepare its students for their roles in major commands of the U.S. Air Force (created in 1947) as air power strategists and senior commanders. ACSC’s purpose was to prepare officers at the mid-level career point to lead groups and wings and hold other mid-level administrative responsibilities. The goal of SOS was to prepare junior officers to lead squadrons and serve in other low-level staff positions.

Air University evolved first as an institution influenced by air power as shaped in World War II, then by the Cold War and under the threat of nuclear annihilation, by air power in the Korean and Vietnam conflicts. In the early twenty-first century, the emphasis shifted to air power’s role in confronting terrorism. AU grew materially from inadequate quarters, classrooms, and instructional technology into a campus that is as modern and up-to-date as those of any other in the U. S. armed forces. Construction of Maxwell’s Academic Circle, Air University’s primary education complex, began in the 1950s. Its centerpiece was the Air University Library, eventually one of several major libraries on a military installation. Also located at the site was the USAF Historical Research Agency, a support organization and repository for air-power scholars and AU students.

Air University has faced challenges from without and within since its inception. For a time, many of the brightest Air Force colonels chose to attend the top PME schools of other services. Air University responded to this situation

by increasing the number of distinguished civilian faculty, refocusing its curricula to emphasize fighting an air war, and creating an air war-gaming center. Scholarship was also reinforced and enhanced with the establishment of the School for Advanced Air Power Studies, which offered an accredited master’s degree. Disagreement among the Air Force’s senior leadership over the similarities and differences between education and training led to Air University’s loss of major command (MAJCOM) status in 1978 and its placement under Air Training Command (ATC). Air University regained MAJCOM status in 1983 only to lose it again in 1993 and to once more become a subordinate organization of Air Training Command, later re-designated Air Education and Training Command (AETC). The following year AETC relocated its Officer Training School to Maxwell, where it joined with the Air Force Reserve Officer Training Corps as subordinate units of the newly created Air Force Officer Accessions and Training School. Maxwell was also home to the Ira C. Eaker College for Professional Development, the Center for Aerospace Doctrine, Research and Education, and HQ Civil Air Patrol–USAF. Tenant units at the base included the Air Force Historical Research Agency, Air force Doctrine Center, and the 908th Reserve Airlift Wing.

The Gunter Annex (formerly Gunter Air Force Base) is the home of the College of Enlisted Professional Military Education and its primary subordinate unit the Air Force Senior Noncommissioned Officer (NCO) Academy, the top PME school for NCOs. The Air Force Institute for Advanced Distributive Learning (essentially the former Extension Course Institute) is also located at this installation. In addition, Gunter serves as the host base for several tenant organizations, including the Standard Systems Group.

The Air Force presence has steadily increased as an important factor in Montgomery’s economy, generating several million dollars in revenue each year. Air Force personnel are valued members of the community, and a number of military personnel retiring from Maxwell and Gunter have chosen to remain in the city. Today Maxwell and Gunter employ more than 8,000 military and civilian personnel. ■

Ennels, Jerome A, and Wesley Phillips Newton. “Maxwell Air Force Base and Gunter Annex.” *Encyclopedia of Alabama*, 5 Sept. 2007, [encyclopediaofalabama.org/article/maxwell-air-force-base-and-gunter-annex/](http://encyclopediaofalabama.org/article/maxwell-air-force-base-and-gunter-annex/).







SCAN TO LEARN MORE

# NEED A RIDE?

Maxwell AFB has partnered with Uber to enhance transportation options for its community.

This collaboration enables authorized personnel to easily access Uber's ride-sharing services, offering a modern, reliable, and secure solution for on-base travel.

The initiative reflects Maxwell AFB's dedication to improving quality of life and operational efficiency for military personnel, their families, and other authorized users.

By integrating Uber's services, the base sets a new standard for innovative support solutions, facilitating seamless movement while reinforcing its mission to provide exceptional support.

**UBER + MAXWELL AFB =  
TRAVEL MADE SIMPLE**

NO FEDERAL ENDORSEMENT INTENDED



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